

The research centre IDEKO is a BRTA member specialising in advanced manufacturing whose **mission** is to add customer value through excellence in research, development and transfer of knowledge and technology.

IDEKO, S.COOP.'s main activity is research, development and carrying out innovation projects in the field of advanced manufacturing. This allows us to develop and transfer our knowledge to our clients, thus completing their value offer and reinforcing their competitive position through technological differentiation.

Truthful to its commitment to its customers and other stakeholders, IDEKO S.COOP. Management has implemented an Integrated Management System as a tool to promote the fulfilment of their expectations.

Consistent with the above, IDEKO S.COOP. Management undertakes to:

- **Provide services and solutions** that meet the requirements and expectations of the customers and other stakeholders, maintaining a stable collaboration over time in order to contribute to improvement.
- **Promote** a culture of **innovation**, risk prevention at work and sustainable development.
- Actively **contribute** to the professional and human **development** of our partners, employees, through **talent management**, constantly improving the quality and safety of jobs and the company's own competitiveness, and promoting the transfer of research personnel to the industrial fabric.
- **Involve, motivate and engage** staff in order to seek their participation in the development and implementation of the Integrated Management System, encouraging creativity and creating an egalitarian environment that favours collaboration in the search for innovative solutions.
- **Identify and assess Occupational Health and Safety** risks in our realm of activity, and resulting from changes and modifications to it, in order to cancel or control such risks to prevent harm and health hazards, ultimately to create a safe, healthy and accessible workspace.
- Actively **combat** accidents at work and investigate all accidents and incidents that have led or could lead to personal injury or material damage, taking the necessary measures to prevent their recurrence.
- **To perform** our work with respect for the **environment** by means of sustainable use of resources, so as to contribute to the protection of the environment, sustainable development and prevention of pollution.
- **Comply** with customer requirements, legislation and regulations applicable to our activities, as well as other requirements that they subscribe to today and in the future, promoting compliance with occupational risk prevention and environmental regulations among our collaborators, suppliers and contractors.
- **Continuously improve** the effectiveness of the Integrated Management System and quality deviations according to the actual possibilities of the company.

Quality in R&D&I, environmental protection and risk prevention are the commitment and responsibility of all IDEKO S.COOP. partners, employees and workers. Therefore, we believe that compliance with the given commitments is only possible with clear leadership from the Management and the involvement and collaboration of all our professionals and collaborators, fostering a participatory culture of **continuous improvement**.

The Management is committed to having the human and material resources necessary to meet the requirements of the activities undertaken and the objectives, as well as to continuously improve the effectiveness and performance of our management system.

Nerea Aranguren
Managing Director



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